

Chapin Spencer
Public Works Director

Laurel Adams
Assistant Director



P.O. Box 878
Burlington, VT 05402

(802) 863-4501 Phone
(802) 864-8233 Fax

AUTOMATIC DEBIT

You can now enjoy the convenience and reliability of having your monthly Water & Wastewater charges automatically deducted from your checking account. Burlington Public Works will electronically withdraw the full amount from your checking account twenty days from the billing date. If you would like to sign up for this free service, please complete this form and return it to the Burlington Water Division, along with a voided check. For more information, please contact Customer Service at (802)863-4501.

Payment Authorization

I authorize the Department of Public Works-Water Division to instruct my financial institution to make my Water & Wastewater bill payment from the checking account listed below. If at any time I decide to discontinue this automated plan, or if my banking information changes, I will contact the Water Division in writing.

Note:

- * The automatic debit payment option will take effect upon receipt.
- * In case of a billing error, required adjustments will be reflected on your next statement.
- * If for three billing cycles your bank account is found to have insufficient funds, your account will revert to cash payments only, for one full calendar year.
- * This agreement can be revoked at any time by either party with written notice.

Please Print

Customer Name (as shown on Water & Wastewater bill) _____
Customer Account Number _____
Service Address _____
Mailing Address (if different) _____
Email Address _____
Daytime Phone _____
Financial Institution _____
Address _____
Checking Account Number _____

We are pleased to announce iConnect, the convenient way to monitor your Water & Wastewater account online. If you are interested in eBilling or account access, please call us for your temporary password and log on instructions.

Please enclose a voided check (required) – no starter checks

Signature: _____ Date: _____

An Equal Opportunity Employer
For access to a TTY line (for persons with hearing impairments), call 802-863-0450