



# Burlington Fire Department



PRESENTS

## **FDNY Chief (ret.) John Norman**

**March 31, 2012 - 8:00 am to 4:00 pm**

### **Burlington High School**

52 Institute Rd. Burlington VT 05401

**Chief Norman will present two highly informative and dynamic lectures:**

#### **Leading, Mentoring, and Succeeding: Creating your organizations future**

"We all serve for a relatively short term in the life span of the organization. A 30 or 35 year career is an opportunity to have an impact during that time frame. But, if you do it right though, it's like picking Supreme Court Justices: Your impact will continue for years after you're gone." During this three hour presentation, Chief Norman explains why you need succession planning and how to improve your department's leadership. Topics include; Management vs. Leadership, Mentoring vs. Leadership, Establishing and Maintaining Credibility, The role of "The Three P's", Ways to Improve your Leadership, Facing the New Assignment, Giving Orders, Enforcing Discipline, and Developing Leaders for Tomorrow.

#### **Apartment House Fires**

This class focuses on the most deadly fire in America: fires in apartment houses or Multiple Dwellings (M.D.s.) Topics include; Introduction to the scope of the problem, Death and injury rates in M.D.s, Construction Deficiencies related to fire spread, Fire Attack, Hose line selection and placement, Water Supply, Search and Rescue including Vent Enter Search (VES), Fires in voids, Flat roof ventilation including trench cuts.



**Chief John Norman** is a veteran of over 37 years in the fire service. He served as Deputy Assistant Chief, Special Operations Command (SOC) for the New York City Fire Department. John was the Search and Rescue Manager at the World Trade Center attack and held a key role in rebuilding the department in the following years. He has written numerous articles for fire service trade magazines and is the author of the best-selling book, *Fire Officer's Handbook of Tactics*.

# Course Outline

**March 31, 2012**

## **Burlington High School**

**8:00 am** Registration, Coffee, and Continental Breakfast

**8:30 am** Chief John Norman presents Leading, Mentoring, and Succeeding:  
Changing your Organizations Future

**12:00 pm** **Lunch**

**1:00 pm** Chief John Norman presents Apartment House Fires

**Price:** **\$75 per person**

**Make Checks Payable to: City of Burlington Fire Department**

*Price includes Continental Breakfast, Fresh Coffee all day, and Lunch*

Any Questions please contact Mike Curtin at [Mcurtin@ci.burlington.vt.us](mailto:Mcurtin@ci.burlington.vt.us)  
(802)363-2344 or Training Officer Rob Mullin at  
[Rmullin@ci.burlington.vt.us](mailto:Rmullin@ci.burlington.vt.us)

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### **Registration Form**

**NAME:** \_\_\_\_\_

**ADDRESS:** \_\_\_\_\_

**PHONE:** \_\_\_\_\_ **EMAIL:** \_\_\_\_\_

**ORGANIZATION:** \_\_\_\_\_

**MAIL TO: Burlington Fire Department ATTN: Training Division**

**136 South Winooski Ave**

**Burlington VT, 05401**