

Pipe Up Burlington

[Far North End – No. 4882](#) • Water Resources • Dept. of Public Works, Department of Public Works, Burlington
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Jan 30, 2024

Announcement

The City needs your help to identify your water service line material. Participate in the service line survey early to be entered to win in a monthly prize drawing!

Burlington Water Resources is working on a recent US EPA requirement to conduct a full water system inventory. We need *your help* to identify the material of every water service line in the City – fill out the short survey for your water service TODAY: <https://www.burlingtonvt.gov/water/slip/survey>. We will use this information to identify and replace older water service pipes that may contain lead (unlikely in Burlington). Water service lines are pipes that carry water from the City's water main in the street to individual buildings. They can be made from a variety of materials including plastic, copper, galvanized steel, lead, ductile iron or cast iron.

Burlington Residents will receive a postcard reminder in the mail shortly. Please follow the link below or scan the QR codes in the postcard to access the survey.

Visit www.burlingtonvt.gov/water/SLIP to learn more about the project, find answers to Frequently Asked Questions, and complete the short survey. We will select two participants every month to win a \$50 gift card to a local business.

Do I have lead in my drinking water?

It's highly unlikely. The City has no records of active lead service lines and we do not expect to find any because they were not commonly used in Burlington. Lead can enter drinking water when plumbing materials that contain lead corrode. Small amounts of lead can be found in plumbing fixtures, pipes and solder used in older homes, or in water meters manufactured before 2001, but should not affect lead levels in water due to our effective treatment controls. Burlington Water Resources uses a corrosion inhibitor called zinc orthophosphate to prevent metals, such as lead and copper, from leaching into the water.

More questions? We're here to help.

If you have questions and didn't find the answer on our FAQ page (www.burlingtonvt.gov/water/SLIP/FAQs), please reach out to our Customer Care team via email at water-resources@burlingtonvt.gov. For urgent questions, please call us at (802) 863-4501.