

BURLINGTON ON TAP

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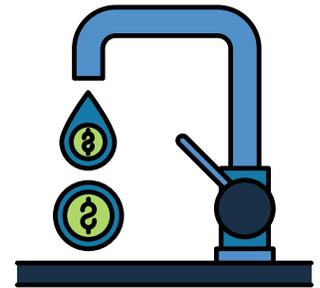
FY23 Water Rate Changes

On June 27, City Council approved an increase in the City's water, wastewater, and stormwater rates. These changes became effective on July 1, 2022 and will be reflected in this month's bill. The typical residential customer will see an increase of \$2.90 per month as a result.

The volumetric water rate, meter base charges, and private fire protection charges (where applicable) vary based on your meter classification, meter size, or pipe diameter.

Our stormwater rates vary based on land use code, and the wastewater rate is the same for all users. The new rates can be found in the **FY23 Approved Rate Table** by visiting burlingtonvt.gov/water/Rates.

To learn more about your bill, our services, and how to request a review of your stormwater, private fire, or meter base charges, visit the **My Account** page at the link above.



Adopt-A-Drain

Adopt-a-Drain is an exciting new initiative in Chittenden County which made its debut on Earth Day 2022! Storm drains flow directly to lakes and streams, acting as a conduit for trash and pollutants. Adopt-a-Drain asks residents to adopt a storm drain in their neighborhood and keep it clear of leaves, trash, and other debris to reduce water pollution.

Volunteers choose how frequently to clear their drain and report how much debris is collected. They receive a welcome packet, small yard sign, and the clever perk of getting to name a drain. How creative can you get? Scan the QR code to get started, or visit vt.adopt-a-drain.org today!



WRAP WATER RESOURCES ASSISTANCE PROGRAM

Did you know we offer a variety of financial, conservation, and infrastructure assistance options for our customers?

For specific eligibility requirements for any of these programs or to apply today, visit burlingtonvt.gov/water/WRAP

The **Bill Discount Program** temporarily waives the monthly water and/or wastewater fixed meter fee for approved applicants. Households with the typical meter size can expect a savings of \$8.81 per month.

We have continued our **Partnership Assistance Program** efforts by participating in all ongoing State grant programs that provide assistance for utility bills. Current partnerships include VHAP, LIHWAP and VERAP.

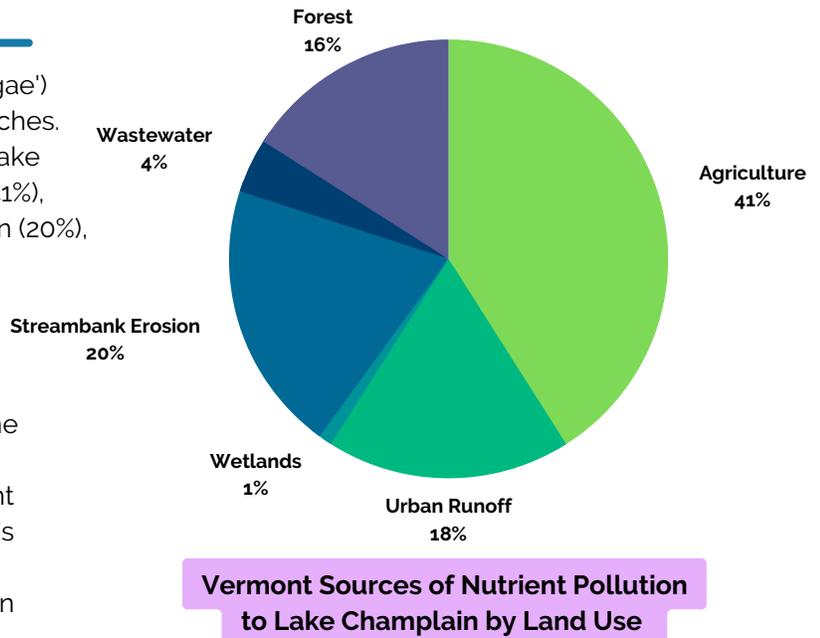
The **Rebate Program** offers customers two great ways to save! Residents can receive cash back by purchasing a WaterSense certified plumbing fixture, or obtaining a video inspection of their sewer service line.

Cyanobacteria Blooms

Cyanobacteria blooms (sometimes called 'blue-green algae') have been in the news a lot this year for closing area beaches. Blooms are the result of long-term nutrient pollution to Lake Champlain. The majority of this comes from agriculture (41%), and stormwater runoff contributing to streambank erosion (20%), and coming from developed lands (18%).

The City's ongoing Integrated Planning efforts include several strategies to reduce nutrient inputs to Lake Champlain from urban stormwater runoff. Some of these strategies are already under implementation, including the construction of retrofit projects to treat stormwater from City roads before it reaches the lake, and the enforcement of stormwater management requirements under the City's Chapter 26 Ordinance. We're also piloting 'tertiary treatment' at our main wastewater facility, to remove even more phosphorous during the treatment process.

During the summer season (Memorial Day - Labor Day), BTV's public swimming areas on Lake Champlain are monitored daily, and tested twice a week for E.coli levels. Burlington's Parks, Recreation, and Waterfront maintains up-to-date information on beach statuses and water quality alerts here: enjoyburlington.com/resources/water-quality-public-notice/. You can also follow BPRW on Twitter and Facebook for updates, or sign up for VTAlert.



Thank you, Gary.

Gary Lavigne started his career with the City of Burlington in December of 1977. Gary served as an operator and mechanic in our drinking water plant from the day our modern plant opened in 1984 until April of 2022. This spring, he left the City for a well-earned retirement at home with his wife Josephine, and their various animal companions.

Gary, thank you for 44 years of hard work in ensuring Burlington had high-quality drinking water. You have been a critical member of the water plant team, and we miss you already. We promise to keep the office dog treat container stocked in your absence!

General Reminders & Updates

- Stay informed! Sign up for **VTAlert** and make sure you never miss an urgent alert about water breaks, parking bans, severe weather, and more. Sign up today at: burlingtonvt.gov/btv-alerts
- Let's fix it! You can report maintenance and infrastructure requests through our **SeeClickFix** portal. Visit burlingtonvt.gov/DPW/SCF to learn more!
- Hydrant Flushing is completed! Our teams finished flushing the last of **969 fire hydrants** on 7/22/22. We appreciated your support and patience during this critical annual event.
- Our **Capital Construction** season is underway with water relining on North Prospect Street in full swing and projects on Home Ave and Riverside Ave already completed. Sign up for ongoing updates and project details by visiting burlingtonvt.gov/water/capital-improvements.

Stay Connected

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