

BURLINGTON ON TAP



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Save The Dates!

Interested in celebrating water and public service? Need help paying your water bill? Curious what the City is doing for the eclipse? Take a peek at these notable dates to learn what's on tap for Spring.



15 LIHWAP Deadline

Need help paying your water bill? Today is the **deadline** to apply for assistance through the Low Income Household Water Assistance Program (LIHWAP). Program requires a gross household income of less than 60% of the state median income. Call 1-800-339-6433 or visit dcf.vermont.gov/benefits/hwa to learn more.

18 - 24 Fix A Leak Week

Are you ready to chase down leaks? Household leaks can waste more than 1 trillion gallons of water annually nationwide. **Fix A Leak** week is sponsored by the EPA's WaterSense program and is a reminder to be a leak detective both inside and outside your home. Learn how to find and fix leaks: epa.gov/watersense/fix-leak-week

22 World Water Day

The United Nations observes World Water Day to raise awareness for those living without access to safe water. The theme for WWD 2024 is **Water for Peace**. When we cooperate on water, we create a positive ripple effect--fostering harmony, generating prosperity and building resilience to shared challenges. Learn more by visiting: un.org/en/observances/water-day



ALL Dig Safely

April is **National Safe Digging Month** and we want to remind you to always contact 811 before you dig! Dig Safe should be used by everyone for all excavation projects including shallow digging on private land. Be safe and don't dig yourself into trouble. Call Dig Safe before you dig. It's Smart, It's Free. It's the Law. Learn more by visiting: digsafe.com

8 Solar Eclipse

Today Burlington will experience its first **total solar eclipse** since 1932—the last one until 2106! Obscura BTV is the City's official Total Solar Eclipse celebration, and the best place to access programming, resident and visitor information, merchandise, and more. Stay tuned to burlingtoneclipse.org for key updates as the event draws closer. Happy totality!

22 Earth Day

First held in 1970, Earth Day is a reminder to protect the health of our environment. It is also a time for our community to gather together to clean up litter, plant trees or reflect on the beauty of Vermont. Let's try to make every day an Earth day by recycling, composting, lowering carbon footprints and being water smart. Learn more: epa.gov/earthday



1 Hydrant Flushing

Ready, Set, Flush! Hydrant flushing is essential to the health of a distribution system. This annual event ensures that we are delivering the **best possible water** to you, and it also identifies hydrants in need of repair or replacement. Be on the lookout for an email in April that goes over our 2024 Hydrant Flushing plan in more detail. Learn more: burlingtonvt.gov/water/Hydrants

5 - 11 Drinking Water Week

The American Water Works Association leads **Drinking Water Week** each year to honor the vital role safe, reliable water plays in the lives of our community and the water professionals who make it happen. Thank you to everyone on Team Water from our operators & engineers to our field technicians and customer care! We couldn't deliver quality tap water without you! Visit: awwa.org/Events-Education/Drinking-Water-Week

19 - 25 Public Works Week

For over 60 years, the American Public Works Association has celebrated **National Public Works Week**. This is a time to remember the importance of public works in our daily lives--planning, building, managing and operating infrastructure at the heart of our community to improve each and every day. Visit: apwa.org/events/national-public-works-week-npww

Project Update: Pipe Up Burlington



All residents and businesses should have recently received a postcard asking for you to “pipe up” and participate in our Water Service Line Inventory Project (SLIP). We have really hit the ground running with over **600 completed responses** since December. A huge thank you to everyone who has participated so far!

Did you forget what this project is about? No worries, here's a quick refresher! We are working with the EPA on a nationwide requirement to identify and remove potential sources of lead from public drinking water. To comply, we need to identify the pipe material of every water service in Burlington. The City has no records of active lead service lines and we do not expect to find any lead lines, but we are still required to submit this comprehensive inventory by October 2024.

To learn more about the Water Service Line Inventory Project, read our comprehensive FAQ's or take the survey, please visit burlingtonvt.gov/water/SLIP or scan the QR code.



- Did you know we randomly select two survey respondents each month to receive a **\$50 gift card** to a local Burlington business?
- The **January raffle winners** hail from Curtis Avenue and Balsam Street and received their choice of a gift card to Homeport or American Flatbread!
- **Fill out the survey** and you could be our next winner!

Operator of the Year!



Congratulations are in order! Burlington's Wastewater Facilities Manager, **Matt Dow**, received the **Vermont NEWEA Operator of the Year Award for 2023**. This award from the New England Water Environment Association is given annually to an individual who has shown a high interest and performance in wastewater operations and has made a significant contribution to the wastewater field. Award recipients were chosen from each of the six New England states by the local State Association.

Rain or shine, our wastewater operators dutifully serve the City of Burlington. This is exemplified by Matt's steadfast stewardship of our treatment plants and his leadership of Team Wastewater. Matt is a second generation wastewater operator who lives in Georgia with his wife and two children.

Attention Landlords

Do you currently have tenants? Are you considering renting your property? There are things you need to know about adding a tenant to the water bill.

Review the quick tips below and visit burlingtonvt.gov/water/tenant-billing for more detailed information.

- Find out if the account is eligible to have a tenant added.
- Fill out a tenant agreement form when you have a new tenant.
- Ensure the account balance is zero by the transfer date.
- Periodically verify your tenant is staying current on their bill.
- Let us know when a tenant is moving out.
- Stay in touch and ask questions. We are here to help!

Great Streets Main Street Project



Stay on top of road closures, utility interruptions and other project announcements by visiting:

greatstreetsbtv.com/main-street

