




Your Burlington Water Resources Statement

To improve your customer experience, we have re-designed your monthly water bill to make it easier to understand and more informative. We welcome your feedback about the design and ideas for future improvements.



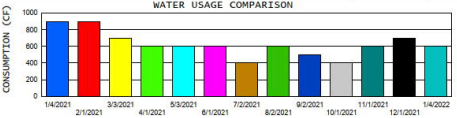
City of Burlington
DPW - Water Resources
P.O. Box 878
Burlington, VT 05401

RETURN SERVICE REQUESTED
*****AUTO**MIXED AADC 296 9 1 MB 0.482
2
SAMUEL DE CHAMPLAIN
1609 LAKE MONSTER CIR
BURLINGTON, VT 05401


Service Address	
83 N WILLARD ST	
Account Name	
SAMUEL DE CHAMPLAIN	
Account Number	
41833500-00	
Billing Period	
12/1/2021 To 1/4/2022	
Rate Type	
RES	
Previous Balance	\$88.62
Payments Received	\$88.62
Unpaid Balance	\$0.00
Bill Date	1/19/2022

For Your Information	Current Reading	Prior Reading	Usage / Units	Service Description	Current Charges
	309800	309200	1.00	Water Base Charge	\$3.28
			600	Water Usage	\$22.30
	309800	309200	1.00	Sewer Base Charge	\$4.67
			600	Sewer Treatment	\$36.42
			1.00	Stormwater Charge	\$6.93

WATER USAGE COMPARISON



PLEASE MAKE CHECKS PAYABLE TO BURLINGTON WATER RESOURCES AND INCLUDE THIS PORTION TO AVOID PAYMENT PROCESSING DELAYS



Water Resources Division
233 Penny Lane | P.O. Box 878
Burlington, VT 05401
(802) 863-4501
water-resources@burlingtonvt.gov

Service Address		Amount Enclosed
1609 LAKE MONSTER CIR		
Account Number	Due Date	Amount Due
41833500-00	2/17/2022	\$ 75.92

PAST DUE BALANCES ARE SUBJECT TO A 1% INTEREST CHARGE PER MONTH.
PLEASE CONTACT US IF YOU ARE HAVING TROUBLE PAYING YOUR BILL.

PLEASE REMIT PAYMENT TO:

CITY OF BURLINGTON
WATER RESOURCES DIVISION
P.O. BOX 1758
ALBANY, NY 12201-1758

SAMUEL DE CHAMPLAIN
1609 LAKE MONSTER CIR
BURLINGTON, VT 05401

26337510000 0000007592 8

Message Center

Usage History Graph
Compare your water usage for the last 12 months.

Bill Remittance Stub

Customer Information

Account details including name, address, the rate type your meter is classified for and the usage period, any previous balances, amounts paid and total unpaid to date.

Bill Details


Meter readings, usage in cubic feet (CF), # of units for base meter fees & stormwater, service descriptions, new charges, total due and due date for current charges.

Amount Due

Please remember that a minus symbol (-) in the amount due box means you have a credit balance and nothing is owed at this time.

Page Two



Includes contact information for reporting emergencies, and getting in touch with Customer Care, along with service charge definitions, payment options & locations and an overview where to find our most frequently used forms and programs.


Report Water Emergencies | Direct Customer Care (802) 863 - 4501

Emergency Response 24/7 | Customer Care Available Monday through Friday 8:00 am—4:00 pm

Understanding Your Bill		
<p>Water & Sewer Base Charge</p> <p>This fixed fee is assessed on water and/or sewer services and is determined by the size of your water meter. It is often called a "ready to serve" fee and reflects the cost of having service available for you whether water is used or not.</p>	<p>Water Usage</p> <p>Meters record flow in cubic feet (CF) and all accounts are billed using increments of 100 CF. The volumetric rate for water is determined by your meter classification type and is not the same for all customers.</p>	<p>Residential Rate Tiers</p> <p>Residential single family, duplex and triplex properties receive a discount on the water volumetric rate for Tier I usage at 400, 600 & 900 CF respectively. Additional usage above property type thresholds is charged at a higher Tier II rate.</p>
<p>Sewer Treatment</p> <p>Accounts connected to the wastewater collection system are charged for flows sent to our treatment plants for processing. This charge is based on the amount of usage recorded by the water meter. The volumetric rate for sewer treatment is the same for all customers.</p>	<p>Stormwater Charge</p> <p>This fee is based on the property's land use code whereby single family, duplex and triplex accounts are assessed a flat fee, and all other properties are charged by the impervious surface unit as measured on the parcel.</p>	<p>Private Fire Service or Hydrant Charge</p> <p>This fixed fee is assessed on accounts with protective fire infrastructure that serves only their property. The fire service charge is determined by the diameter of the incoming water service pipe, and hydrants are charged per hydrant.</p>
<p>Franchise Fee</p> <p>This fee is charged to Water Resources per City Charter for the use of streets and rights-of-way. It is not a part of our rates and is calculated at 3.5% on all charges except stormwater.</p>	<p style="text-align: center;">LEARN MORE</p> <p style="text-align: center;">Please visit us at burlingtonvt.gov/water to view our current rates, expanded billing terms and find out how the new Water Resources Assistance Program can help reduce or pay your bill.</p>	

Manage Your Account

<p> AUTOPAY Never miss a payment! Download the form at burlingtonvt.gov/water/Forms</p>	<p>eBILLING Safe, secure and free. Sign up at burlingtonvt.gov/water/My-Account</p>
<p> PAY ONLINE Make a one time payment using a credit card or eCheck. Visit burlingtonvt.gov/payments</p>	<p>TRANSFER ACCOUNT Selling or renting? Get the details at burlingtonvt.gov/Water-FAQ</p>
<p>DROP BOX LOCATIONS 235 Penny Lane (Water Plant) 585 or 645 Pine Street (BED or DPW) 149 Church Street (City Hall)</p>	<p>URGENT ALERTS Get real time municipal alerts by signing up at burlingtonvt.gov/btv-alerts</p>
<p>QUESTIONS Need to report a problem with your service or ask a question about your account? Contact Customer Care at water-resources@burlingtonvt.gov, call 863-4501 or visit burlingtonvt.gov/water/report-a-problem</p>	