

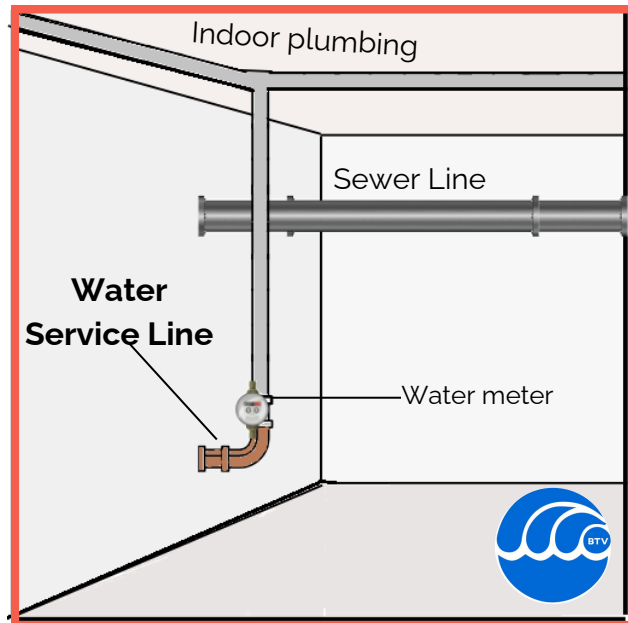
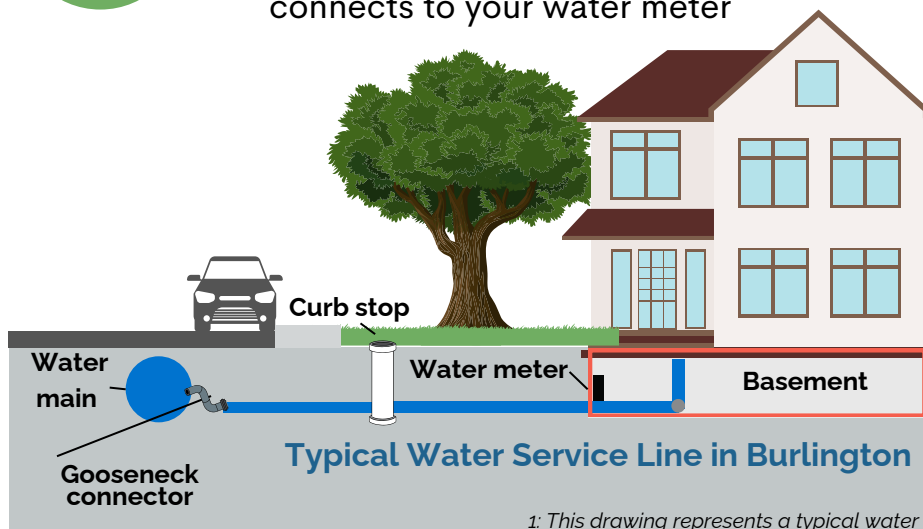
# IDENTIFYING YOUR WATER SERVICE LINE MATERIAL

Thank you for participating in the Water Service Line Inventory Project! Please use this guide to determine your water service line's material.

1

## Find your service line

Locate the pipe that comes from the outside wall in your basement and connects to your water meter



1: This drawing represents a typical water service line setup within the City of Burlington. Variations may occur.

2

## What color is your pipe?

The color of your water service line depends on the pipe material. See options below!

Plastic pipes in Burlington can be blue, white or black.



Copper pipes are the color of a penny. Older copper pipes may have oxidized to a greenish-blue, or may have blackened.

Galvanized lines and lead lines are both a dull, silver gray color.



Lead pipe

Galvanized pipe

# 3

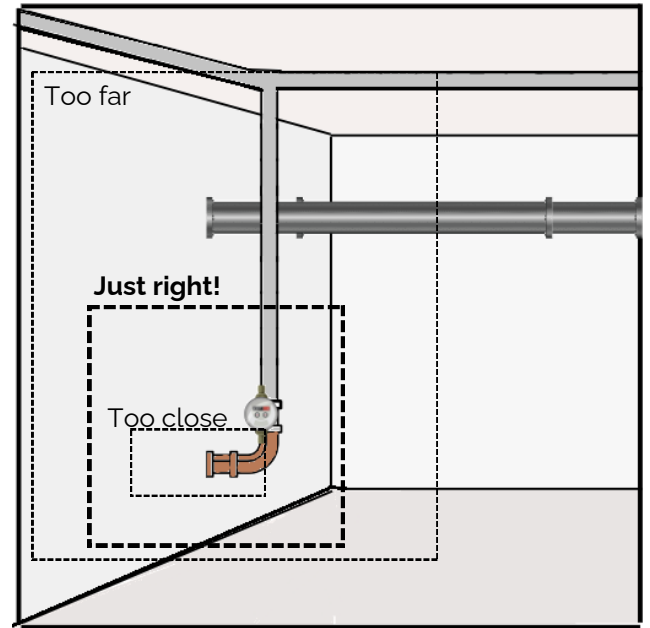
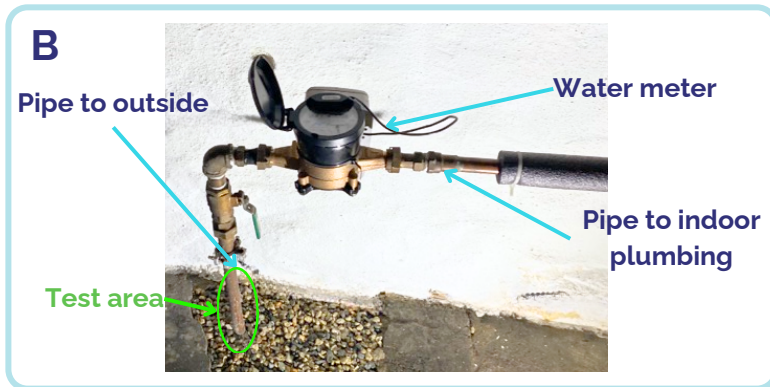
## Do the magnet test!

Use a heavy duty magnet (at least 1/8 in thick) and put it on the pipe between where it enters the building and the first fitting. Does it stick? **A magnet will stick to a galvanized pipe but not to a lead or copper pipe.** Be sure to stick the magnet on your service line pipe and not any fittings or the meter.

# 4

## Snap a photo!

Take a picture that includes your service line where it enters the building. Uploading this photo through the survey form is the last step!



In Burlington, water service lines come in through the wall (A) or floor (B). If you notice your pipe is painted or has insulation around it, please make an appointment for an in-person visit.

Thank you for participating in the Water Service Line Inventory Project! We will reach out to you if there are any questions regarding your submission.

If you cannot complete any of the above steps, please contact Customer Care at [water-resources@burlingtonvt.gov](mailto:water-resources@burlingtonvt.gov) or (802) 863-4501.

Please consult our Frequently Asked Questions for answers to the most commonly asked questions regarding this project. If your question remains unanswered, let us know!

