



DEPARTMENT OF PUBLIC WORKS - WATER RESOURCES

BOIL WATER ALERT

City of Burlington Drinking Water Warning

Due to a water main break at Shore/Dale we will be issuing a boil-water advisory for those households whose water has now been shut off. This will impact customers on Shore Road (south-west of Dale), Dale Road (east of Shore), Stirling Place (house numbers <60), Crescent Beach, Ridgewood Drive, and Surf Road.

We are working to repair the main and restore water to the area before the end of the day. While we will be flushing the area heavily to bring fresh water into the area, you will need to boil your water until sampling confirms there has been no contamination. This could be as early as Sunday night or potentially as late as Tuesday morning depending on the availability of certified laboratory analysis. We will send a VT-alert and update our website when you no longer need to boil water. Once water is restored please flush your cold water until cleared.

If you used water prior to it being shut off, we maintained positive pressure in the line so there has been no contamination to your water supply. If your water was not shut off, you do not need to boil your water.

For more information, please contact Burlington Water Resources at 802-863-4501.

If we have issued a boil advisory, you should use bottled water or boiled tap water until the advisory is lifted.

- Use bottled or boiled water for drinking, and to prepare and cook food, including preparation of juices and infant formula.
- If bottled water is not available, bring water to a full rolling boil for 1 minute. After boiling, allow water to cool before use.
- Boil tap water even if it's filtered (for example, by a home water filter or pitcher filter)
- Do not use water from any appliance connected to your water line, such as ice or water from your refrigerator. Discard any ice made during this time period.

What should I do about...

...handwashing?

- In many cases, you can still use tap water and soap to wash hands during a boil water advisory
- Be sure to scrub your hands with soap and water for at least 20 seconds, and rinse them well under running water.
- If soap and water are unavailable, use an alcohol-based hand sanitizer that contains at least 60% alcohol.

...bathing & showering?

- Be careful not to swallow water while bathing or showering
- use caution when bathing babies or young children - consider a sponge bath to reduce the chance of them swallowing water.

...brushing teeth?

- Brush teeth with boiled or bottled water - do not use tap water that has not been boiled first.

...caring for pets?

- Pets can get sick from some of the same germs as people, or spread germs to people. Give pets bottled water, or boiled water that has been cooled.

...washing dishes?

- If possible, use disposable plates, cups, and utensils until the advisory is lifted. Household dishwashers are generally safe to use if:
 - The water reaches a final rinse temperature of at least 150°F / 66°C or
 - The dishwasher has a dedicated 'sanitize' cycle setting Sanitize all baby bottles
- To wash dishes by hand:
 - Wash & rinse as normal using hot water
 - In a separate basin, add 1 teaspoon of unscented household liquid bleach for each gallon of water water
 - Soak the rinsed dishes in the water for at least 1 minute
 - Let the dishes are dry completely before use

...laundry?

- It is safe to wash clothes as usual.

...household cleaning?

- Clean washable toys and surfaces with bottled water, boiled water that has been cooled, or water that has been disinfected with bleach.

...gardening & plant care?

- You may use tap water for house plants and gardens as usual.

Staying informed during a boil water advisory:

- Sign up for VTAlert: vem.vermont.gov/vtalert
- Visit our website: www.burlingtonvt.gov/water
- Follow us on social media
- Call us at: (802) 863-4501
- Email us at: water-resources@burlingtonvt.gov

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