Code Enforcement
Quality of Life
June 15, 2017
Update on key quality of life issues

• Noise
• Trash
• Lawn Parking
• Fines and Fees
• Graffiti
• Syringes
• Greenbelt restoration
• Recycling changes
• Certificate Of Compliance changes
Annual noise complaints in target area*
*(Ward 1 and parts of Wards 2 and 8)
City Wide noise complaints

During 2016-17 calls for service decreased

- 11% since 2015-16
- 16% since 2014-15
- 16% since 2013-14
- 26% since 2012-13

- 20% from the 4-yr average
Trash complaints
SeeClickFix trash reports between April 1 and June 15 - five year tracking

Trash or dumping

- 2013
- 2014
- 2015
- 2016
- 2017
Trash or Illegal Dumping Requests in May

- 2013
- 2014
- 2015
- 2016
Lawn Parking

- 103 Reports on SeeClickFix for lawn parking in the last 12 months
- 175 tickets issued for lawn parking in the last 12 months
2017 NOVs for expanded parking

41 S. Willard Street
220 Pine Street
43 Starr Farm Road
Fines and Fees

• Zoning fines are set by a judge Not issued by Code Enforcement —
  ✓ Up to $200 a day penalty plus staff time

• Most recent Burlington Case with an Environmental Court judgment was for $11,000 issued in April, 2017

Other Budgeted fines/Fees for FY17 - $15,000
Collected fines/fees year to date -$14,160
216 reports of graffiti in 2017
(75 reports during the same 6 months of 2016)
Found Needles/Syringes
July 2016-June 2017 - 77 reports
July 2015 to June 2016 - 59 reports
Greenbelt Restoration by DPW

• As DPW works to restore sidewalks according to the capital improvement plan greenbelts are being restored

Curb cut widths are approved by DPW permit but were not always closely regulated for compliance
Recycling

Overflowing and windblown recycling is a persistent problem
Recycling

2017 ordinance requires covered recycling toters

- 8 or more rental units – September 1, 2017
- 6 or more rental units – March 1, 2018
- 2 or more rental units – September 1, 2018
1 to 5 year Certificate of Compliance Scale

Ordinance passed in 2014 to start in January 2015
Completion of 3 year cycle scheduled for December 31, 2017

5 – means no deficiencies were found
4- indicates 5 or fewer deficiencies corrected
3- indicates 10 or fewer deficiencies corrected
2- indicates 10 or fewer deficiencies corrected later than 30 days.
1- Indicates more than 10 deficiencies corrected
We are in the 3rd year of a 3 year inspection cycle

• By this time next year all rental units in the city will have a rating of 1 to 5
• At that time a higher minimum housing standard will be set after public input in the fall and winter of 2017/2018
Standard – A typical Minimum housing inspection should be completed within 45 days.

Average number of days to complete housing inspections by year
Questions?