



# Burlington Water Resources COVID-19 Prevention & Preparedness Guide

Comprehensive information on our response can be found here:  
[www.burlingtonvt.gov/DPW/water/covid-19](http://www.burlingtonvt.gov/DPW/water/covid-19)

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We take the safety of our staff and the customers we serve seriously. In light of the ongoing public health emergency, we want to inform you of the measures Burlington Water Resources has implemented to ensure safe interactions with the residents, contractors, and each other.

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The following measures are now in place for all Water Resources staff working in office locations and/or interacting with the public:

- 1) Daily health screenings, including temperature checks
- 2) Use of masks and gloves when entering private property, and general use of facial coverings otherwise
- 3) Frequent handwashing, and sanitizing all vehicles, tools, and equipment
- 4) Maintaining 6' of distance with others to the maximum extent possible at all times



As an additional step, staff who are able to effectively work from home continue to do so in an effort to limit exposure.

To further support these safety measures, we ask that anyone scheduling an appointment with our staff also adhere to all recommended sanitization, social distancing, and other safety measures. If anyone in your household has been sick or recently interacted with someone who was sick, please inform us immediately in advance of your appointment. We also ask that any businesses please confirm the relevant safety precautions they are requiring for onsite employees and contractors.

We appreciate your cooperation with these measures as safety guidelines continue to evolve. If you have any questions or concerns, please contact us at (802) 863-4501 or [water-resources@burlingtonvt.gov](mailto:water-resources@burlingtonvt.gov)