



Project Contacts

Burlington Water Resources:

Urgent Questions or Emergencies(24/7): 802-863-4501

Non-Urgent Questions: water-resources@burlingtonvt.gov

July 31, 2018

To: Property Owners on Ferguson Avenue (Proposed work between Pine Street and Shelburne Road)

Re: Replacement of Water Mains

Dear Customer:

The Department of Public Works (DPW) will be upgrading the drinking water infrastructure in your neighborhood. DPW has contracted with Courtland Construction Corporation to replace the existing water mains on Ferguson. The work was originally scheduled to occur in 2017 but it was delayed. The schedule and project information for Ferguson Avenue, as well as the other streets with waterline replacement work is available at <http://bit.ly/H2OReplace>. Excavation work is scheduled to begin on your street as early as August 20th 2018 and is expected to last approximately 2 months. If this is a rental property, please be sure to notify your tenants of this important letter. There may be scheduled, periodic disruptions to water service and the property location will receive additional notification approximately 24-48 hours beforehand.

BENEFITS: The new waterline will increase reliability and capacity of our water distribution system. The new pipe will reduce the chance of water main breaks and will increase fire flow capability. Long term water quality will be improved with the new pipe. The new pipe and its components are all certified by the National Sanitation Foundation (NSF) as safe for potable water. All areas disturbed during construction will be restored to original condition.

PROJECT DESCRIPTION: As part of this work, a new water line will be constructed adjacent to the old water main. Once the new main is in place, pressure tested and disinfected, services will be disconnected from the old water main and connected to the new water main. There may be periodic short disruptions of water service over the duration of the project during certain tie in periods and then a short duration disruption (~2 hours) on the day your water service is connected to the new water line.

IMPACTS: There will be impacts to traffic and parking during this project but the contractor will be using approved traffic control measures to ensure safe driving conditions. Work typically takes place between 7 am to 5 pm.

For issues, or for general questions or concerns about the overall project, please contact the Water Division (also 24/7) at 863-4501. Non-emergency inquiries can also be submitted via email at water-resources@burlingtonvt.gov. Other resources include:

Community Resources:

BTV Construction Portal: burlingtonvt.gov/construction

Report non-emergency maintenance requests: SeeClickFix.com

DPW Customer Service: 802-863-9094

Water Resources: 802-863-4501 (urgent support) and non-urgent questions water-resources@burlingtonvt.gov

Sustainable Infrastructure Project: burlingtonvt.gov/DPW/Reinvestment

Thank you in advance for your cooperation with this important utility project.

Burlington Water Resources