



UPDATE (July 3rd, 10:20AM): The boil water advisory in Burlington, affecting parts of the South End, is lifted. Sample results (from samples taken yesterday after water pressure was restored and hydrants were flushed) were received this morning, July 3rd, and the results were normal, with no indication of contamination. Drinking water is also tested daily at the plant and regularly throughout the distribution system.

Yesterday's precautionary advisory -- the first in memory -- was issued out of an extreme abundance of caution and to comply with a recent change in state regulations. Approximately 2,500 customers were placed under a boil water advisory.

Water Resources at Public Works maintains a 24/7 phone line for urgent drinking water questions and can be reached at 802-863-4501. Non-urgent questions can also be directed to [water-resources@burlingtonvt.gov](mailto:water-resources@burlingtonvt.gov). Currently, we maintain a database for customers who choose to share their email addresses with us. This is used for important notifications. If you are not currently on this list or are not sure if you are, please email the address above. We will be transitioning to a more rapid alert system in the near future and customers will have an opportunity to sign up.

UPDATE (9PM): Here is a landing page for today's Boil Water Advisory: <https://www.burlingtonvt.gov/DPW/Boil-Water-Advisory>. This has an interactive map of the affected area, our Boil Water Notice & links to this update. We expect the notice to be lifted at 2PM tomorrow (7/3), but will confirm when results are in.

UPDATE (3:20PM): Slightly updated version of the informational release, <https://www.burlingtonvt.gov/.../boil-water-notice-july-2-2019>

UPDATE (10:10AM): Map of affected area (2nd page), <http://www.burlingtonvt.gov/file/26786/download...>

**\*\*BOIL WATER NOTICE AFFECTING PARTS OF THE SOUTH END REMAINS IN EFFECT\*\***

Due to State regulations, we cannot remove the boil water notice until we have confirmation from laboratory samples. Samples are being taken right now - results take approximately 18 hours from the time of delivery to the lab. As such, unfortunately customers must be prepared to adhere to the boil water notice until early afternoon on July 3.

Water is fully consumable after boiling in accordance with the instructions below. **\*\*For customers with medical hardships who cannot boil water and need access to bottled water - please contact 863-4501.\*\***

Water service has been restored to the South End, but if you are in the vicinity of Flynn Ave or south of Flynn Ave, or south of the intersection of Clymer and Shelburne Road (we are preparing a map), a boil water notice remains in effect out of an abundance of caution due to a previous depressurization of the system last night."

UPDATE TO ORIGINAL POST (9AM): See here for more info, including more specifics [http://www.burlingtonvt.gov/.../files/7-2-19\\_South%20End.pdf](http://www.burlingtonvt.gov/.../files/7-2-19_South%20End.pdf). Location includes -- South End of Burlington (on Shelburne Road south of Clymer and cross streets south that intersection and users on Flynn Ave and all parts of the system south of Flynn Ave).

**BOIL WATER NOTICE AFFECTING PARTS OF THE SOUTH END:**

"Due to a depressurization and out of an abundance of caution, we are issuing a boil water notice as we are experiencing low water pressure or no water pressure throughout parts of the South End. We are working to address these issues. We will continue to update you. For any questions or urgent drinking water concerns, please contact 802-863-4501.

If you are experiencing no pressure or low pressure, DO NOT drink the water without boiling it first. Bring all water to a boil, let it boil for one minute, and let it cool before using it, or use bottled water. Boiled or bottled water should be used for drinking, making ice, brushing teeth, washing dishes, and food preparation until further notice. Boiling kills potential bacteria and other organisms in the water. If you are in the south end, but have some water (low pressure) we recommend that you do not drink or use the water for cooking without boiling.

We will update you when this boil water notice is lifted."

[#btv #vt](#)

