



Burlington Fire Department



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CAD RFP Response to Questions

1. In the RFP you listed “Automatic notification to station alerting and third party software”. What is the third party software?

Answer: The Department uses Zetron as the station alerting software.

2. Can you provide more detail on what pricing you want for MDT's in the vehicles?

Answer: The Department would like pricing for MDT's to include the computer, independent GPS unit such as the Sierra Wireless GX440, NetMotion Software, mounting brackets and installation.

3. In the RFP you said minimum staff is 20 firefighters. What is the FTE count for the fire department?

Answer: 80

4. Does the agency require that all vendors sign Attachment A without exception prior to proposal submission? (RFP p. 7 Section VI)

Answer: Exceptions can be stated and submitted with Attachment A.

5. In order to allow vendors to submit the most complete response possible, and provide Burlington with all necessary information, will the agency consider increasing the page limit to 60 pages? (RFP p. 5 Section 5 Proposal Submission)

Answer: Yes.

6. Does the agency have a preference for how the requested information in Sections 1 – 4 and 6 of the RFP is included in the Proposal Submission outlined in Section 5?

Answer: No preference as long as all requested information is provided and easily located.

7. Regional Dispatch (RFP page 2): What is the estimated number of CAD positions if the consolidation of the six dispatch centers occurs? Would you require a site license for the Regional Center?

Answer: No more than 10 positions. The desire would be to transfer ownership of CAD to the new regional authority.

8. Functionality Requirements (RFP page 3): What specific functions do you seek with the Fire Mobile/Field-Based Reporting?

Answer: Ability to change unit status, access pre-fire plans, dispatch notes, target hazard information.

9. The RFP response is limited to 40 pages. The proposed software descriptions and information regarding implementation services will require much of that page limit. Can vendors include supporting documentation such as the sample training plan, sample illustrative project plan, etc., as appendices to the 40-page response so that those items are not included in the total page count?

Answer: Yes

10. System Interfaces (RFP page 4): Is the Crosswinds RMS cloud- or premise-based? Do you want Closed Calls for Service of Police Events to be sent to the RMS?

Answer: Cloud based. Yes, closed calls for service need to be sent to RMS.

11. Is there a disaster recovery or backup center in use or being considered?

Answer: Not currently, but understand the need and will consider proposals.

12. What are the make and models of the vehicles the MDT's will be installed in?

Answer: See list

| Description | Make | Model | Year |
|--------------------------------|-------------|----------------------|-------------|
| Car 12 | FORD | Expedition | 2013 |
| Engine 1 | EONE | Typhoon XL | 2017 |
| Engine 2 | EONE | Cyclone II XL | 2017 |
| Engine 3 | EONE | Cyclone II | 2011 |
| Engine 4 | EONE | Cyclone II HP75 | 2011 |
| Engine 5 | EONE | Cyclone | 2003 |
| Engine 6 | PIERCE | Lance Pumper | 1992 |
| Mobile Support Unit (MSU) | GMC | Kodiak | 1989 |
| Operations Deputy Chief 's Car | FORD | Explorer Interceptor | 2017 |
| Rescue 1 | FORD | F450 | 2016 |
| Rescue 2 | FORD | F450 | 2014 |
| Rescue 4 | FORD | F450 | 2006 |
| Rescue 5 FR-5 | FORD | F450 | 2009 |
| Tower 1 | EONE | Cyclone II | 2003 |