



City of Burlington
Department of Public Works

Technical Services Engineering Division
645 Pine Street, Suite A
Burlington, VT 05402
P 802-863-9094 / F 802-863-0466 / TTY 802-863-0450
www.burlingtonvt.gov/DPW

Henry St Supplemental Public Correspondence:

Date: November 20, 2019
To: Public Works Commission
From: Madeline Suender, Associate Engineer
CC: Susan Molzon, Senior Public Works Engineer
Subject: Henry Street Parking Allocation

Phone call Received 11/18/19

Caller opposed to the early morning deliveries currently occurring. Not in favor of the proposal.

Email Chain:

Email received 11/15:

I just wanted to follow-up to make sure that I give credit where it's due. This morning after I sent my email, parking enforcement came by and handed out several tickets to people parked in the loading zone. I want to say thank you for that! I hope that enforcement continues, including during the busy time from 10:00 am to 2:00 pm.
Devin

Email received 11/19:

No early truck deliveries on Monday, but we had an early one today. To confirm, we do not want the loading dock area changed to before 7:00 a.m.. We have been consistent with this requirement from the very beginning. Frankly, given our meeting and the fact that the promises made in the meeting have not been fully honored, I'm surprised that this item is still on the agenda. We specifically said in the meeting that we would wait and see if the Deli would adhere to the requirements, yet DPW wasted no time putting this back on the agenda. To me, this is just another example of DPW/City favoring a single business over the neighborhood. At this point, I'm not exactly sure why we had the meeting or went through the trouble of contacting our neighbors if our interests were going to be ignored.

Becca will be attending the meeting tomorrow night.
Devin

Email received 11/19 from Jack Hanson

I believe that staying with the 7am time makes sense given the residential nature of the neighborhood. I haven't been able to connect directly with Peter to chat about it, but we've each left each other voicemails.

The other point he brought up, which I agree with, is that we don't need to include times where deliveries don't happen -- such as Saturdays, or after 930am (currently the loading zone is listed until noon). We also should have the towing signage facing both ways so that everyone sees it

Thanks,
Jack

Email received 11/19

Hi Jack (and everyone else),

We have always been amenable to changing the loading zone to regular parking spots when the deliveries don't occur. I'd also note that the delivery time issues still don't address our prime concern, which is the safety of pedestrians.

Sharon & Chapin, when will we know if the item is pulled from the agenda?
Devin

Email Received 11/20/19

We have a spot in front of the deli designated as a loading zone/tow away zone M-Sat 7AM - 12PM, then reverts to a 15 minute parking spot 12PM - 6PM. I would like to have the spot designated as a 15 minute parking spot 6:30AM or 7AM - 6PM for the following reasons:

Virtually none of the trucks that deliver to Henry Street can fit in the spot. The PA has allowed the tenants next door to park in front of their driveway, directly behind the loading zone, which makes it even more difficult to navigate even if the trucks could fit in the spot. Our deliveries on any given day are typically finished by 10AM, which leaves 2 (and sometimes 5!) hours of what could be another parking spot. The signage only faces towards N. Willard, so any one coming from the opposite direction and parks in the spot wouldn't realize it's limitations. The signage is also very confusing, not only to customers but to some of the PA employees, and have admitted as much. Basically it has turned in to a bonanza for the PA even after our deliveries are finished for the day. I personally have spent over \$600 in tickets, been towed once, and almost towed twice, all before noon, and had not been in the spot more than 15 minutes. We also do not have any Saturday deliveries, which the current signage includes.

Spoke with a neighbor (Candy?) about a month ago, she appeared to be the spokesperson for the immediate neighborhood, and she had concerns regarding delivery times. We open the store at 7AM, have very limited parking, so I thought the earlier deliveries could be made the less congestion there would be between trucks and cars as 7AM approached. She thought after 6AM would work, and I agreed, and although it took some time coordinating with the various companies and their drivers, it worked. A few days later I spoke with Becca, another immediate neighbor, and she said 7AM would be preferred. I explained my thoughts on having both deliveries and customers vying for parking at opening time, and she seemed to understand the predicament. Subsequently met with Councillor Bushor, members of the DPW, and police, discussed the options, and tentatively agreed to a 6:30AM start delivery time as a compromise. Again, it took some time to coordinate with the various companies and drivers we work with, and for the past 2 weeks it has worked. We are able to get a couple of the larger trucks out of the way before we open, put product away before customers come in to the store (we have a small footprint!), and deal with the rest of the deliveries as they come in. We don't ask the drivers to put anything away, we've streamlined the payment process so they don't have to wait for payment, so the good drivers are usually in and out in about 15 minutes. Moving delivery times to start at our

opening time I think would further aggravate an already difficult situation. We have one front door, no parking lot, no side street for trucks to park on, and only one side of the street parking.

Keeping the start delivery time at 6:30AM and designating the current loading zone as a parking spot would, at least a little bit, help alleviate the problem.

Pete Sansom