



#### **MISSION**

#### Mission:

"We are committed to policing with the citizens of Burlington to achieve a safe, healthy and self-reliant community."

The police exist to keep people safe by preventing and responding to crime and disorder, with and for their neighbors.

#### Values:

**INTEGRITY** - We adhere to the highest ethical standards, assuring the community that their public trust is well founded.

**SERVICE** - We provide the highest level of service and protection to all people in a competent, courteous manner, tempered with compassion and understanding.

**RESPECT** - We treat all persons with dignity and respect by promoting equality and fairness both inside and outside the Department.

**CREATIVITY** - We engage in problem-solving as our primary strategy, involving the community in identification of the problems, the best solutions and their implementation.





# **CURRENT STAFFING & OPERATIONS**



## **SWORN STAFFING EXPLANATION**

As of May 01, 2022, the BPD has

# 66 sworn officers

minus 9 on leave, injury, Police Academy, etc. = 57
minus 15 supervisors = 42
minus 9 detectives = 33
minus 6 airport officers = 27
minus 3 special assignments = 24
minus 1 on field training = 23

23
officers on Patrol





#### **SUMMER 2022 PATROL STAFFING**

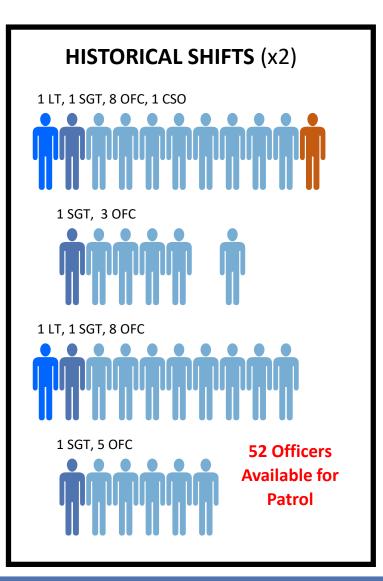
**DAYS** 

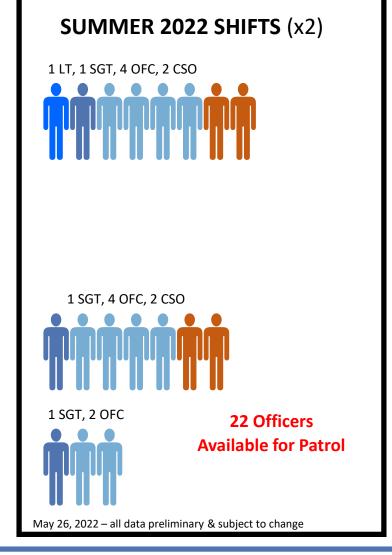
0730x1730

Swing Shift & Street Crime Team & SROs

**EVES** 1645x0245

MIDS 2215x0815





This chart shows a typical shift. Six out of seven days per week, this is Burlington's patrol availability.

There are nearly 60% fewer nonsupervisory sworn officers available for Patrol than in years past.

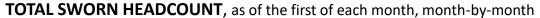
Diminished headcount has meant the loss of the Downtown-focused swing shift, and the Street Crime Team (which focused on disorder and pattern crimes), and the SROs.

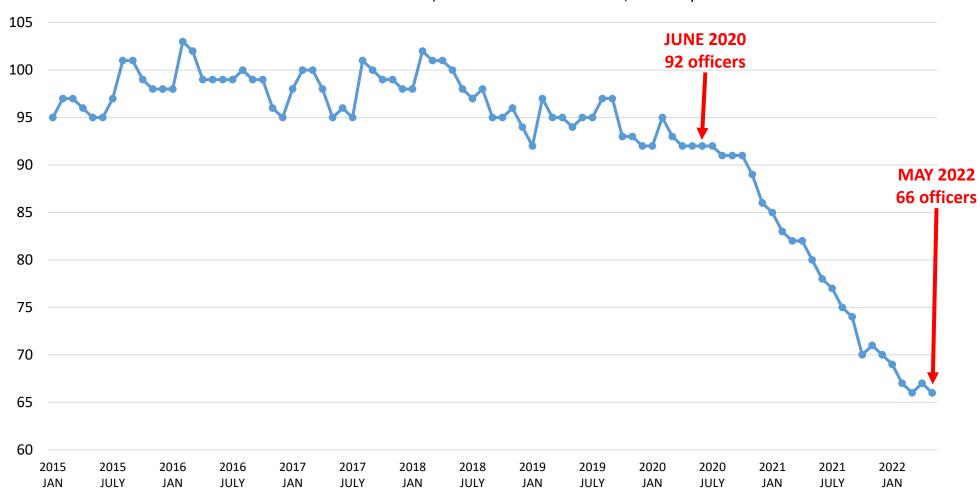
One expansion is that we now have eight CSOs spread across the day and evening shifts to address noise complaints and other disorder.

We have three CSLS to assist with mental-health-related incidents, although they are not Patrol resources and are not shown here.



## **BPD SWORN OFFICER HEADCOUNT, 2015-2022**







## BPD SWORN OFFICER HIRING, 2010 to 2021

	IN	OUT	Net Δ	Retire vs Other Separation	
2010	8	8	0	4 of 8	
2011	12	4	+8	1 of 4	
2012	4	5	-1	2 of 5	
2013	12	8	+4	3 of 8	
2014	12	11	+1	3 of 11	
2015	8	8	0	4 of 8	
2016	13	11	+2	3 of 11	
2017	8	9	-1	2 of 9	
2018	11	18	-7	5 of 18	
2019	12	12	0	2 of 12	
2020	5	12	-7	0 of 12	
2021	1	17	-16	8 of 17	
2022*	2	6	-4	1 of 6	

Since 2010, the BPD has hired 108 sworn officers (through May 1, 2022). In that time 129 officers have separated from the Department.

After seven years of average annual growth from 2010 to 2016, the BPD has experienced a significant net loss of more than 30 officers over the past five complete calendar years.

The BPD has never had a year in which the agency achieved tenure-only attrition. (In other words, each year some officers separate / resign for reasons other than tenure-based retirement.)
About 35% of attrition has been from retirements.



#### **RECRUITMENT & RETENTION PATTERNS SINCE 2010**

RETENTION: Over the past twelve years, the aggregate retention percentage is 39%.

RECRUITS: Not counting 2020 through 2022, the BPD has averaged 4.15 recruits per class at the Vermont Police Academy. The BPD has retained ≈ 37% of those.

LATERALS: In those same years, the BPD has averaged 1.7 laterals per year. BPD has retained ≈ 47% of those.

	TOTAL IN	Of total hired, # still employed as of 5/26/22	Retention %age as of 5/26/22	RECRUIT HIRES	Of recruits hired, # still employed as of 5/26/22	LATERAL HIRES	Of laterals hired, # still employed as of 5/26/22
2010	8	2	25%	8 Jan: 2 July: 6	2	0	n/a
2011	12	4	33%	9 Jan: 8 Aug: 1	3	3	1
2012	4	2	50%	3 Jan: 2 July: 1	1	1	1
2013	12	4	33%	9 Jan: 7 July: 2	3	3	1
2014	12	3	25%	11 Jan: 7 July: 4	3	1	0
2015	8	3	38%	6 Jan: 2 July: 4	2	2	1
2016	13	7	54%	10 Jan: 4 July: 4	4	3	3
2017	8	2	25%	8 Jan: 4* July: 6	2	0	n/a
2018	11	5	46%	10 Jan: 4 July: 6	4	1	1
2019	12	5	42%	9 Jan: 6 July: 6	5	3	0
2020	5	3	60%	4 Jan: 4 July: 0	2	1	1
2021	1	1	100%	1 Jan: 0 Oct: 1	1	0	n/a
2022	2	1	50%	2 Jan: 2 July: n/a	1	0	n/a
TOTAL	108	42	39%	90	33 / 37%	18	9 / 50%



#### **SETTING A REBUILDING GOAL**

# THE CHALLENGE

As of May 01 2022, the BPD has 66 sworn officers. The City Council has authorized 87.

Can the BPD grow by 21 officers—i.e., by 32%—over the next few years?

This will be complicated by the fact that as many as seven to ten additional officers are expected to leave before the end of the calendar year.

#### THE GOAL

#### AMBITIOUS BUT ACHIEVABLE.

Assuming 60 officers on January 1 2023, with a 50% increase in average class size (to 6 per class), a 100% increase in lateral hires (to 3.5 per year), and a 50% improvement in retention rates (to 55%)...

**BPD** can achieve 85 officers by July 1 2025



#### **BUILDING OTHER CAPACITY**

As part of the Public Safety Continuity Plan, we have hired:

- five <u>Community Service Officers</u> (CSOs) and
- Three <u>Community Support Liaisons</u> (CSLs)



BPD currently has 7 CSOs and 3 CSLs



If authorized, we are very confident we can hire two more CSLs.

We have hired seven CSOs, and have lost two (and currently have seven, with three vacancies). Getting to the fully authorized headcount for CSOs may be a slightly lengthier process, but we do have additional candidates in the queue.



## CRISIS, ADVOCACY, INTERVENTION PROGRAMS (CAIP)

#### The CAIP Team

Our CAIP team members don't wear capes, but they do incredibly important public safety work nonetheless.

CAIP is a coordinated effort among multiple City of Burlington positions, housed in the Burlington Police Department. Team members include:

- the BPD's new **Community Support Liaisons**, or CSLs
- the CEDO Victim's Service Specialist
- the BPD's **Domestic Violence Advocate**
- the BPD's Domestic Violence Prevention Officer, or DVPO (the only sworn police officer on the team)

#### **Incidents and Issues Addressed by CAIP**

**Community Affairs Support.** Quality-of-life complaints, low-level crime prevention, conflict resolution, mediation, restorative processes

**Houseless Support.** Housing information and referrals, resource coordination & connection

**Mental Health and Substance Use Support.** Intervention, resource coordination, information, and referrals.

**Victim Services.** DV/SV support, victim advocacy, assistance with written statements

Parallel Justice for Victims of Crime. Limited financial support Community Engagement. Tabling events, constituent group talks Crime Prevention Activities. Restorative justice that does not involve the criminal justice system

CAIP uses person-centered approaches, provides trauma-informed care, and emphasizes culturally competent responses to support those who have experienced harm. The programs use a police officer only when necessary, such as when a crime has been committed or when public safety or people's physical safety is at risk. The team works in conjunction with other social-service providers throughout Burlington and Chittenden County to help fill gaps and build bridges.



#### TIERS OF RESPONSE

Burlington is doing innovative things: we've moved some calls for service away from police to unarmed, unsworn Community Service Officers (CSOs); and we've developed an in-house social-work capability in the form of the Community Support Liaisons (CSLs). The city's various in-the-field mental health response can be analogized to the Police Department's response types:

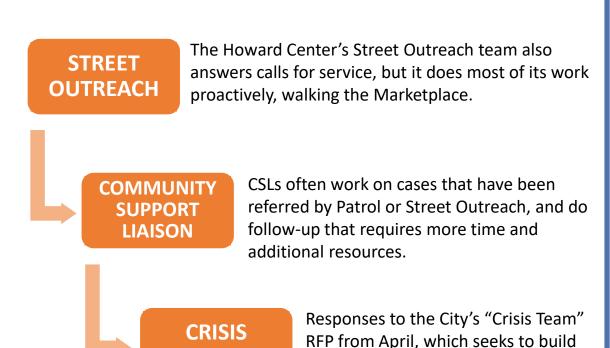
**PATROL** 

Uniformed police patrol is proactive *and* responsive. Officers answer calls for service from the public and also intervene in situations they observe. CSOs perform similar functions for a more limited range of incidents.

**DETECTIVES** 

Detectives primarily take cases that are referred by Patrol because handling those cases requires more time or additional resources.

EMERGENCY RESPONSE UNIT The Emergency Response Unit has special equipment and training to tackle crisis incidents like barricaded persons, active shooters, and high-risk warrants.



this capacity, are being evaluated.

When available, Howard Center's First Call also provides this kind of response.

**RESPONSE** 

May 27, 2022 – all data preliminary & subject to change



# **REBUILDING: A THREE-PART STRATEGY**

Bargaining: retaining officers with a competitive contract

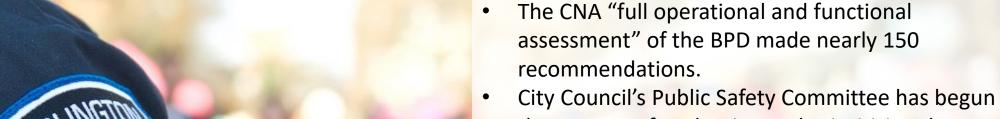
Recruiting: attracting new recruits and lateral officers with strong hiring incentives

Marketing: communicating about innovations and what sets Burlington apart



## **ASSESSING**

# CNA



the process of evaluating and prioritizing them.

The BPD is eager to begin tackling them per the Committee's timetables; many will be done in collaboration with the Police Commission, as well.

May 27, 2022 – all data preliminary & subject to change



#### PART ONE: BARGAINING

# **Burlington needs a competitive contract**

Let's agree on a Strong Collective Bargaining Agreement that is competitive and exceeds regional peers. Cost TBD.

This is a key to rebuilding. The City has begun negotiations with the Burlington Police Officers Association (BPOA) and is working to incorporate recommendations from the CNA report, from Councilors, and from the Police Commission—all while still crafting a contract that can attract top talent.

Achieving a new contract is the most urgent component of rebuilding.





## PART TWO: RECRUITING - A TEAM APPROACH



Recruitment Coordinator. We need an H/R professional who can find diverse candidates to comport with our future goals, as well as manage a relationship with a Recruiting Firm specialized in police to develop and help implement a recruitment campaign. Estimated Cost of position: \$65,000. Cost of Firm and Advertising: seeking estimates by 6/7/22

#### **High Quality Graphics, Photos +Video**

We are working to hire a video redaction specialist to improve our transparency, but who can also create video, take photos, and make graphics for social media and printed collateral to support recruitment, communications, and data analysis.

Already budgeted.

PIO / Community Engagement. We need to hire a strategic communicator who can address the media, shape internal and external communications and messaging campaigns, strengthen community relationships, tell positive stories about what BPD is doing, and support narrative-based recruitment efforts. Estimated Cost \$65,000.



## PART TWO: RECRUITING TOMORROW'S COPS TODAY



30 X30 ADVANCING WOMEN IN POLICING 30% WOMEN RECRUITS BY 2030

**Incentives**. \$15,000 dollars for new recruits and lateral officers. Let lateral officers buy into the pension based on experience.

**Incentives**. Child care, educational offsets, student-loan forgiveness, training opportunities.

**Incentives**. Housing assistance, moving expenses, recruitment connections for partner employment, regional promotion.

**Partners**. Community groups like AALV, Lake Champlain Chamber of Commerce, ThinkVermont, etc.









#### PART TWO: INCREASING DIVERSITY VIA COMMUNITY PARTNERS

#### **Community Partner List:**

**Champlain Valley Office of Equal Opportunity (CVOEO)** 

**VT Veteran Affairs** 

**State of Vermont/Vermont Department of Labor** 

**USCRI Vermont (formerly) Vermont Refugee Resettlement Program** 

**Vermont Partnership for Fairness and Diversity** 

**Vermont Professionals of Color Network** 

Vermont Commission on Women

**Vermont Pride Center** 

**Creative Workforce Solutions** 

**Vermont Leagues of Cities & Towns (VLCT)** 

**Howard Center** 

Age Well (formerly CVAA)

**Vermont Works for Women** 

**Vermont Associates for Training & Development** 

**Spectrum Youth Services** 

**ReSource Vermont** 

**Peace & Justice Center** 

The Vermont Association of Business Industry and Rehabilitation (VABIR)

**Association of Africans Living in Vermont New Americans (AALV Inc)** 





#### PART THREE: ADVERTISING

## MARKETING EFFORTS WILL INCLUDE

- Ad Buys, Local and Targeted Markets
- Develop TV and Social Media Content
- Publication Advertising (e.g., PoliceOne, NOBLE newsletter, IACP postings, etc)
- Collateral Packages ("goody bags")
- Job Fairs / College Fairs / etc



May 27, 2022 - all data preliminary & subject to change

A Fair, Competitive Contract **Under negotiation** 

Recruiting

PIO/Community Engagement Coordinator

**Recruitment Coordinator** 

Housing Incentives (\$5,000 per year; 10 recruits)

Hiring Incentive (\$15,000 per 25 successful recruits)

Childcare

Educational Incentives (tuition reimbursement)

\$65,000

\$65,000

\$50,000

\$305,000

Estimate in process

Estimate in process

**Marketing** 

Recruitment Firm & Advertising Campaign

**Collateral Packages** 

Estimate in process

\$25,000

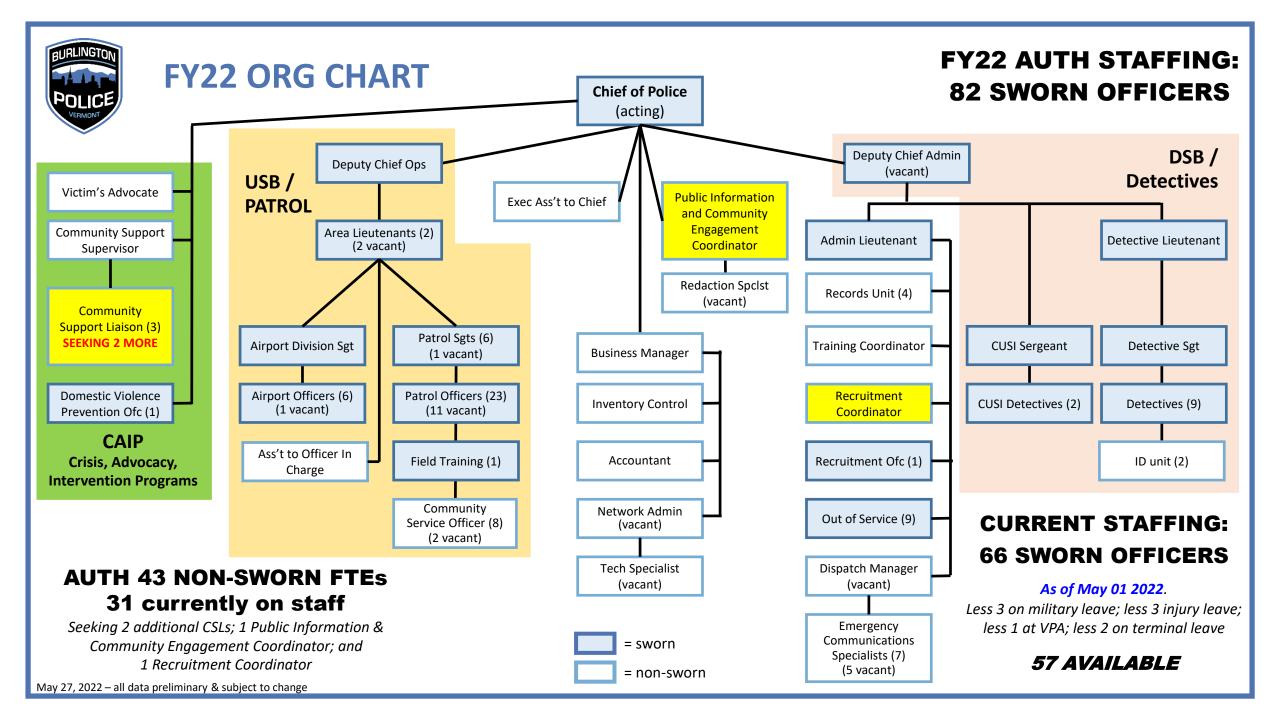


## **ONE-TIME COSTS: SOURCES AND USES**

Use	Amount	Source of Funds			
Hiring Bonus	\$375,000	Previously approved but unutilized ARPA funds			
Housing Incentives	\$50,000	Queen City Police Foundation donation			
Childcare	Estimate in Process				
Educational Incentives	Estimate in Process				
Recruitment Firm & Advertising Campaign	Estimate in Process	FY22 BPD budgeted but unspent funds			
Collateral packages	\$25,000	FY22 BPD budgeted but unspent funds			



# THE FY 2023 BUDGET





## **FY23 EXPENSE BUDGET**

	FY21 AMENDED	FY22 AMENDED	FY23 PROPOSED
SALARY & BENEFITS	\$15,437,444	\$15,358,686	\$16,001,909
GENERAL OPERATING EXPENSES	\$720,285	\$924,148	\$926,214
CAPITAL	\$78,235	\$114,000	\$114,000
CRISIS RESPONSE	\$0	\$400,000*	\$400,000
TOTAL EXPENSES	\$16,235,964	\$16,396,834	\$17,442,123



<sup>\*</sup> NOTE: \$400,000 was budgeted in regional programs in FY22 and now reflected in BPD budget in FY23



		COMPARISON OF SELECT BPD PERSONNEL BUDGET LINES - FY22 vs FY23									
Division		Cost Category	FY2	22 Amended Budget	FY	23 Budgeted Amount		Change for Y22 to FY23	Assumptions		
		Salary	\$	6,825,399	\$	7,408,893	\$	583,494	FY23 salary budgets at 87 sworn (includes 8 at airport); FY2 salary budgeted at 82 sworn (including 8 at airport)		
<b>Police Uniform Services</b>	Overtime	\$	800,000	\$	1,000,000	\$	200,000	FY23 budget based on FY22 actuals			
		Attrition	\$	(463,876)	\$	(1,936,288)	\$	(1,472,412)	FY23 attrition adjusts salary to assume we only have 65 swo		
		Subtotal	\$	7,161,523	\$	6,472,605	\$	(688,918)			
Administration		Salary	\$	966,089		\$1,027,754		\$61,665	These positions were included in Uniform Services before FY so FY22 budget is an estimate		
		Subtotal	\$	966,089		\$1,027,754		\$61,665			
		Salary	\$	624,926	\$	796,714	\$	171,788	Dispatch budgeted at 12 in FY23		
	Dispatch &	Overtime	\$	90,000	\$	300,000	\$	210,000	FY23 budget based on FY22 actuals		
	Communications	Attrition	\$	-	\$	(160,764)	\$	(160,764)	FY23 attrition adjusts salary to assume 9 dispatchers for year		
		Subtotal	\$	714,926	\$	935,950	\$	221,024			
		CSO Salary	\$	366,145	\$	517,720	\$	151,575	FY22 was budgeted at 6 CSOs whole year and 4 for half year FY23 is 10 CSOs		
		CSL Salary	\$	206,097	\$	401,217	\$	195,120	FY22 3 CSLs budgeted in BPD; FY23 is 5 CSLs + supervisor		
Community Suppo	Community Support	PIO/Community Engage. Coord	\$	-	\$	50,525	\$	50,525	New position		
		Attrition	\$	-	\$	(90,287)	\$	(90,287)	FY23 attrition assumes modest CSO and CSL attrition		
		Overtime	\$	1,500	\$	1,500	\$	-			
		Subtotal	\$	573,742	\$	880,676	\$	306,934			
	Crisis Management		\$	400,000	\$	400,000	\$	-	NOTE: \$400,000 was budgeted in regional programs in FY22		
	Response	Subtotal	\$	400,000	\$	400,000	\$	-	now reflected in BPD budget in FY23		
		TOTAL SALARY	\$	9,816,280	\$	9,716,985	\$	(99,296)	-1%		
	y & subject to change			•					Change from FY22		

