

TYEASTIA L GREEN

RACIAL EQUITY LEADERSHIP AND INFORMATION TECHNOLOGY SENIOR ENGINEER

City of Bloomington

2015 – Present

Racial Equity and Inclusion

- Created the Start Seeing Color Campaign.
- Created a racial equity ambassador program.
- Created People of Color Alliance.
- Key member of the creation of the Racial Equity Toolkit for the City of Bloomington.
- Established a curriculum for racial equity and training programs for full/part time staff of 800+.

Analyst

- Coordinate interdepartmental/interdivisional computer service projects in accordance with the needs of the Public Works Department/Division.
- Supervise – performance reviews, delegate work, coaching, conducting training, budgets.
- Oversee and coordinate computer support activities within the assigned Division in the areas of training, data integrity, networking, computer application development, software troubleshooting, and hardware maintenance and installation.
- Provide assistance to the Public Works Divisions by:
 - Defining computer application needs.
 - Developing and deploying computer automation applications.
 - Integrating existing and future citywide systems applications.
- Develop, implement, and maintain the Divisional Information Technology Plans (ITP).
- Research and provide justification for the purchase and implementation of computer equipment, applications, studies, etc., including soliciting quotations from vendors, suppliers, and application developers, including maintaining ongoing relationships with software vendors, suppliers, and service technicians following software implementation.
- Provide on-going support, maintenance, and update of the Geographical Information System (GIS).
- Assist in identifying technical issues, training needs, and possible solutions specific to assigned Division.
- Coordinate with Information Systems Department to meet citywide hardware and software objectives.
- Coordinate the overall computer application activities and hardware maintenance within the Division, including AutoCAD, Closed Circuit Television and Dynamic Message Signs, Signal Systems, Fiber Optic and LED Street Lighting Systems to ensure the Department/Division objectives are met.

University of Minnesota – Humphrey School of Public Affairs

Graduate Teaching Assistant

2018 – 2019

Assist faculty by performing teaching and teaching-related duties, such as teaching courses, developing teaching materials, preparing and giving examinations, and grading examinations or papers. In this role, I created a curriculum based on antiracism – something the school has never done before. They have adapted this process and looking to add it in their other programs.

- Teach leadership course focused on race and antiracism.
- Teach qualitative and quantitative research methods.
- Lead and guide class discussions.

Final Four Local Organizing Committee

Director of Event Technology

2016 – 2019

Responsible for all technology related items as it related to the event, and the main local office.

Delta Dental of MN

2012 – 2015

Desktop Administrator

Troubleshoot MAC hardware/software, PC hardware/software, replace and upgrade hardware components and software applications. Utilized active directory as a daily function. Virus removal on remote machines and machines connected to the network. Spam control, and removal. Responsible for moves, adds, and changes, upgraded users from 2010 to 2011 Office Suite, Casper Suite Admin. Server management and patching. Setup VMWARE, and troubleshoot connectivity. Moved users from Lotus Notes to Outlook. Helped implement new IP Phone systems. In charge of vendors/ purchasing new equipment and supplies. Install and maintain servers, copiers, printers and network devices. Troubleshoot and install Oracle based applications. Proficient with Windows XP, 7, 8, and MAC OSX. In charge of mobile devices (Droid, iPhone, and iPad). In charge of installation and maintenance of room systems; Life Size and Polycom. In charge of the maintenance and installation of Shoreware phone systems. In charge of documentation, technical writing, and training of users.

Olson Advertising Agency

2010 - 2012

Tier II Support Specialist (Contract Position)

Troubleshoot MAC hardware/software, PC hardware/software, replace and upgrade hardware components and software applications. Utilized active directory as a daily function. Virus removal on remote machines and machines connected to the network. Spam control, and removal. Responsible for moves, adds, and changes, assisted with 2010/2011 Office Suite, utilized Casper Imaging for computers, and Casper Remote Desktop. Setup VMWARE, and troubleshoot Citrix connections. Moved users from Lotus Notes to Outlook/Exchange.

Interpublic Group of Companies

2007 – 2009

Desktop Support

Troubleshoot PC hardware and software technology issues, replace and upgrade hardware components and software applications. Utilized active directory daily. Install Symantec Antivirus software, and run manual scans when needed. Virus removal on remote machines and machines connected to the network. Spam control, and removal. Responsible for moves, adds, and changes. Troubleshoot user problems associated with the Citrix server and client. Provide testing and documentation for Office 2007 rollout. Comply with Sarbanes-Oxley. SharePoint troubleshooting and updates. Assure that backup server and tapes are functioning. Install and troubleshoot SAP. Use Remedy ticketing system to document issues.

EDUCATION AND CREDENTIALS

Bachelor of Science Degree in Information Technology 2006

KAPLAN UNIVERSITY

A+ Certification

Masters of Public Affairs – Antiracism/Racial Social Justice and Public Policy 2019

Humphrey School of Public Affairs, University of Minnesota

Student of the Year 2018

Gary Decramer Memorial Fellow 2018

2018 Scholarly Excellence in Equity & Diversity Award Recipient

Public Affairs Leadership Certificate 2018

EXTRACURRICULAR ACTIVITIES AND ACHIEVEMENTS

National Poet's Society

Published Poet and Writer

Screenwriting Winner 2008, 2009, 2013, 2014