



City of Burlington
Department of Public Works
645 Pine St
Burlington, VT 05401
802-863-9094
parkburlington.com
burlingtonvt.gov/dpw

PRESS RELEASE

For immediate release:

December 3, 2020

For more information, contact:

Robert Goulding, DPW Public Information Manager
802-540-0846

Parking Integration & Innovation in Burlington: *Parking Services Merge Under Public Works* *City seeks community input on improving parking experience*

Burlington, Vt. – The Department of Public Works (DPW) has completed the first step toward fully integrated municipal parking services and is now seeking public input to guide important next steps.

On November 9, 2020, the City Council voted unanimously to approve the transition of administrative oversight of parking enforcement from the Burlington Police Department (BPD) to DPW, which includes a shift of personnel and budgeting authority. This transition was first proposed in the Mayor’s Fiscal Year 2021 budget, which the Council approved in June 2020. Now, DPW is working on a seamless transition to ensure integrated parking services, excellent customer service and an alignment of mission with community values.

“Though these are challenging times, it remains critical to make these important changes to the way Burlington operates our parking resources,” said Jeff Padgett, Division Director of Parking and Traffic for DPW. “For the first time, parking operations and enforcement will be run by one department. We’ll be able to offer an integrated experience for our residents, businesses and visitors in a one-stop-shop. As a next step, we want to hear from the public.”

Community Feedback Requested

The community first shaped the decision to shift parking enforcement from BPD to DPW earlier this summer. Given the wide array of people who use parking services in Burlington, the City now is looking for additional input on making operational improvements.

This involves two parts. First, parking management will be reaching out directly to dozens of stakeholders (such as residential parking permit holders, downtown businesses, and contractors). Simultaneously, the parking team also invites the public to fill out a brief, four-question survey about customer service, access to information and mobile payments.

The survey can be found at parkburlington.com/parking-integration-survey/ and will be live through the end of the year.

For the City Council memo and reorganization plan, please visit:

<http://go.boarddocs.com/vt/burlingtonvt/Board.nsf/goto?open&id=BV3MNS596E8E>

###