

Date: March 27, 2013

Dear taxi boarder at Burlington international airport,
Human right representatives

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BURLINGTON CLERK
TREASURER'S OFFICE

I am writing this letter and I hope it will take your attention and touch your heart. I am a father for 5 kids and I am trying to work to support my family. I tried to have a taxi and I had registered it under #1 taxi, but the airport refused to issue me a sticker as they stopped issuing any new stickers. I found out that S. D taxi business is for sale by it owner Mr. Samir Dorvic. Mr. Dervic is getting out of his business therefore he is selling his taxi (S.D. taxi) including the sticker, business name, taxi and everything. I told him that I am interested only if the airport approve and agreed to move his business under my name. So I went and I asked at the airport if I can buy the taxi from Samir and move it under my name, and they said it is ok since there is no new sticker will be issued and S.D Taxi has existing sticker and they asked me to write a letter explaining this deal and that Samir agreed to move the S.D taxi to my name. We wrote the agreement and the letter was signed by Samir and me and notarized by the airport services. Letter was submitted to the airport office at the beginning of January 2013. I stopped by the airport office and I was told that they approved my request. I told them I need to get the approval before I buy the business, and I told them specifically that I would get a loan from the bank to buy this business.

On January 15 the airport issued me a license under S.D taxi to operate, After that, I went a head and got a loan from the bank and I paid in full for the taxi. Then I started working to support my family. One month later, the airport called and they told me, they can not move it under my name but I can still run it under S.D taxi for this term, but I can change the sticker to my name by July when they start renewing the stickers. So I said it is not a problem as long as I am able to use the taxi and earn money.

On March 20 in the morning, I met one of the airport ambassadors who asked me to come up to the office to talk to Ms. Christina because they cannot find my agreement with Samir. So I went to the office and they start searching at the office until they found a copy from the agreement between Samir Dorvic and me. Ms. Christina told me that the border denied my request to move the business under my name. So I told her how come after three month you are telling me my case is denied, why did you tell me go ahead and buy the business from Samir. She replied that they do not know anything about me and that I am operating by an old license, I reply this is not correct and I did not buy the business until I got the approval from the airport, and the airport issued me the license, she replied that the airport never issued me any license under S. D. Taxi and she asked me where is the license and when I showed her a copy of the license she told me

GET OUT OF MY OFFICE RIGHT NOW and she screamed on me in front of the airport ambassador.

I would like to mention that I got a loan from the bank more than \$ 20000, and I did not buy the business until the airport issued me the license and their approval.

I do not have enough money to hire a lawyer to defend my case but if I have to I will have to get another loan so I can take a legal action, this issue cost me a lot of money and I am just asking your help so I can work repay my loan and support my family,

I am a hard working father and I have been very respectful for everyone I work with such as fellow drivers and airport ambassadors

Sincerely,

A handwritten signature in black ink, appearing to be 'Mohamed Ragab', with a large, stylized initial 'M' and 'R'.

Mohamed Ragab

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