



Burlington Police
Department

Theft and Robbery in Burlington

While armed Store Robberies are rare in Burlington, Retail Theft and Burglary are not.

There is an average of one Burglary and one Retail Theft per day in Burlington.

Situational awareness, mindful store layout, and basic security measures can go far in preventing loss to your store.

Burlington Police Department
1 North Avenue
Burlington, VT 05401

Telephone: 802.658.2704
Fax: 802.865.7579
Web: www.burlingtonvt.gov/Police

Emergency: 911

Store Robbery Prevention



Store Measures:

- Have at least two employees open and close the business
- Keep personal valuables locked up
- Install a robbery alarm
- Place a working surveillance camera behind cash register facing counter
- Keep business neat, clean and well lit. This increases visibility in the store, invites more customers in, and deters would-be robbers.
- Greet and make note of customers entering store, be aware of who is where and how long they have been in your store
- Keep sales counter visible, clear of ads, flyers, and displays so your counter can be seen outside by police cruisers
- Leave blinds and drapes partially open during closing hours

Money Precautions:

- Keep a low balance with small bills in cash register
- Use only one register at night. Leave the others empty and open to show there is no money
- Place excess money in safe or deposit as quickly as possible
- Adopt policies and place signs such as "Clerk Cannot Open the Time Lock Safe"
- Vary the times and routes used for bank deposits

In the event of a Robbery:

- Place safety above other considerations
- Remain calm and think clearly, making note of robber's description
- Cooperate with robber for your safety and safety of others.
- If you can reach silent alarm without being noticed, do so. Otherwise wait until robber leaves.
- Do not stare at the robber
- Do not make sudden moves
- Do not talk except to answer robber's questions.
- Do not try to chase the robber out of your business
- Be careful, most robbers will be just as nervous as you are

For more information visit: www.bpdvt.org